

Generations in the Workplace Training

Bridging the Gap: Understanding Generations at Work

Length: 1/2 Day

Overview: This generational course will:

- Provide participants with an overview of the different generations in the workplace
- Highlight strategies for communication with members of each group.

COURSE CONTENT

UNDERSTANDING GENERATIONS IN THE WORKPLACE

- Discovering How Gaps Develop
- Define each Generation

IMPACTING GENERATIONS IN THE WORKPLACE

- Finding Common Ground: How to Make Connections
- Speaking the Right Language: Generation-Specific Solutions
- Avoid Stereotypes

MAXIMIZING GENERATIONS IN THE WORKPLACE

- Work Styles
- Working Collaboratively
- Communication