

Critical Thinking and Creative Problem Solving

Length: 1/2 Day

Summary: This course will provide you with the necessary skills needed for critical and creative thinking which will be the foundation for successfully solving problems. To find a solution, one needs to be able to analyze a problem. This course is designed to teach you how to solve and analyze problems effectively.

COURSE CONTENT

CRITICAL THINKING AND CREATIVE PROBLEM-SOLVING ESSENTIALS

- Recognizing business reasons for creative problem solving in the workplace
- Defining creativity vs. innovation
- Exploring the thinking process
- Pinpointing problems and their outcomes
- Applying outcome-based thinking

APPROACHES TO PROBLEM SOLVING

- Methods of analysis
- Collecting data and information
- Defining boundaries and constraints
- Deconstructing problems