

Communicating Across Cultures

Length: 1/2 Day

Summary: This course will provide you with strategies to communicate effectively across cultures. You will learn how cultural differences affect speech, nonverbal and written communication. You will learn how to identify cross-cultural barriers and organize, participate, and handle negotiations and problem solving in cross-cultural meetings. You'll also learn about building relationships and teams across cultures.

COURSE CONTENT

1: COMMUNICATING ACROSS CULTURES

- Recognize Cultural Differences
- Communicate in Other Cultures
 - Differences in Verbal and Nonverbal communication
- Building relationships
- Active Listening
- Overcoming Communication barriers

2: WORKING WITH OTHER CULTURES

- Working in Teams
- Negotiating
- Resolving Conflict