

Advanced ScrumMaster Skills

Length: 2 days

Summary: This two-day course teaches you the skills necessary to become a highly effective ScrumMaster and to build a highly effective team, by learning through a variety of agile games and simulations. This course will build on your Scrum knowledge and expand your skill set in the areas needed to be a successful ScrumMaster.

The ScrumMaster performs a vital role within the Scrum framework: coaching the Scrum team including the Product Owner in the use of Stories and other aspects of the approach; ensuring effective team dynamics and cross-functional collaborative working; and enabling the team to focus without distraction from impediments and outside interruptions. An excellent ScrumMaster plays a large part in making an excellent Scrum team.

It is widely recognized that initial Certified ScrumMaster training is just the starting point to becoming a great ScrumMaster. Practical experience of performing the role is necessary, supported by advanced training in specific key aspects of the role. This Advanced ScrumMaster Skills course provides the ScrumMaster with the skills and understanding necessary to move to the next level of performance

Target Audience: This course will benefit recent Certified ScrumMasters or those with some experience of performing the role who wish to deepen their skills and function in a more distributed or complex Agile environment.

Objectives

- Improve skills in mastering stories
- Develop deep awareness of facilitating Scrum
- Develop advanced ScrumMaster leadership skills
- Understanding Stakeholder management in Scrum

Pre-Requisites Significant Scrum experience essential

COURSE CONTENT

Mastering Stories

- Identifying and Defining Stories
- Prioritisation Approaches
- Getting Stories 'Done'
- Acceptance and Testing

Facilitating Scrum

- Facilitation Theory
- Facilitator Responsibilities
- Facilitation Techniques
- Effective Sprint Planning, Daily Scrums, Sprint Reviews and Retrospectives

- Common Scrum Pitfalls or 'Smells'

ScrumMaster Leadership Skills

- Different Leadership Styles
- Team Dynamics and Team Motivation
- Handling Conflict
- Team Empowerment

Stakeholder Management in Scrum

- Stakeholder Mapping, Analysis and Stakeholder Management
 - ScrumMaster interaction with the Scrum Team
 - ScrumMaster interaction with the Product Owner
 - ScrumMaster interaction with other Stakeholders (e.g. Project and Program Mgrs)
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