

AS 9100D: 2016 / ISO 19011: 2011 Certified ISO 19011: 2011 Internal Auditor

Length: 4 Days

COURSE CONTENT

Application of AS9100D-2016, Quality Management Systems - Requirements for Aviation, Space, and Defense Organizations

- Objectives
- Process Model and Process Approach
- Interpreting Clauses
- Eight Fundamentals of Quality Management
- Background/Overview
- Quality Management Process Model
- Improved Effectiveness Cycle
- Auditing Model
- Quality Management System requirements
- Quality System Documentation
- Role of Management

Application of ISO 19011-2011, Guide-lines For Quality and/or Environmental Management Systems Auditing

- Terms and definitions
- Principles of auditing
- Managing an audit program
- Audit activities
- Competence and evaluation of auditors

- Audit Criteria & Objectives
- Quality System Audit Types
- Benefits of Internal Audits
- Auditor Responsibilities
- Auditor Attributes
- Auditor Roles
- Audit Life Cycle
- Planning the Audit
- Audit Scope
- Audit Frequency
- Audit Strategies
- Audit Plan
- Auditee's Responsibilities
- Objective Evidence
- Checklists and Working Documents
- Audit Execution
- Opening and Closing and Audit Team Meetings
- Communication and Interpersonal Skills
- Control of the Audit
- Questioning Techniques
- Note Taking
- Control of Nonconformities
- Audit Report
- Corrective Action Follow-Up