

## Gender Sensitivity Training

**Length:** 1/2 Day

**This course will provide you with:**

- The groundwork to be culturally competent
- Cultural awareness and a greater understanding of cultural differences
- Enhancement of your cultural sensitivity
- Awareness and a greater understanding of gender differences in the workplace
- Generational training for improving communication between different generations
- Tools to reduce misunderstandings and create positive relationships in the workplace
- Knowledge of respectful behaviors that promote harmony with others in the organization
- Skills to resolve conflicts that may arise, as well as strategies to help get the results that are in the best interest of all parties.

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## COURSE CONTENT

### INTRODUCTION TO DIVERSITY AND SENSITIVITY TRAINING

- Describe what diversity and sensitivity training is and why it is important

### RECOGNIZING DIFFERENCES AND BEHAVIOR RESPECT

### FACING RACIAL AND OTHER PREJUDICES OR STEREOTYPES

- Describe facing racial and other prejudices or stereotypes in the workplace and how to react to them

### GENERATIONAL DIVERSITY TRAINING

### CULTURAL DIFFERENCES IN THE WORKPLACE

- Identify cultural differences in the workplace and determine how to deal with communication issues

### GENDER

- Recognize gender issues that arise in the workplace

### DISABILITIES

- Discuss disabilities in the workplace

### RESOLVING CONFLICTS

- Describe processes for resolving conflicts that may arise because of diversity issues in the workplace