

Critical Thinking and Creative Problem Solving

Length: 1 Day

Summary: Successful organizations recognize that critical thinking and creative solutions to problems significantly enhance business potential. In this course, you develop your skills as a critical thinker and a problem solver. You will learn to leverage your personal thinking preferences using tools and techniques.

COURSE CONTENT

1: CRITICAL THINKING AND CREATIVE PROBLEM SOLVING ESSENTIALS

- Recognizing business reasons for creative problem solving in the workplace
- Defining creativity vs. innovation
- Exploring the thinking process
- Pinpointing problems and their outcomes
- Applying outcome-based thinking

2: LEVERAGING PERSONAL THINKING STYLES: ANALYZING PERSONAL PREFERENCES

- Dominance drives behavior

3: ASSESSING YOUR PREFERRED APPROACH TO THINKING

- Enhancing whole-brain thinking
- Leveraging left- and right-brain dominance
- Recognizing strengths and opportunities

4: IDENTIFYING THINKING PREFERENCES

- Recognizing others' preferred thinking styles
- Adapting to others' thinking styles
- Flexing to opposing styles

5. APPROACHES TO PROBLEM SOLVING

- Methods of analysis
- Collecting data and information
- Defining boundaries and constraints
- Deconstructing problems

6. DECISION ANALYSIS

- Choosing among alternatives
- Establishing objectives
- Assigning weight to objectives in order to make the best decision
- Creating a satisfaction scale to choose between alternatives